

SpecialtyCare

Simplifying Care, Close to Home

Red Cross Pharmacy's SpecialtyCare provides a local, patient-centered approach to manage complex drug therapies. SpecialtyCare allows prescriptions to be dispensed in any of our convenient retail locations, so patients can get the therapy they need as quickly and easily as possible—close to home. Our goal is to increase patient adherence through interaction and support from local pharmacists.

Conditions supported by SpecialtyCare

- Psoriasis
- Rheumatoid Arthritis
- Crohn's Disease
- Ulcerative Colitis
- Osteoporosis
- Hepatitis
- Multiple Sclerosis
- Oncology

SpecialtyCare Services

SpecialtyCare helps patients adhere to their prescribed therapy, while decreasing the administrative burden on office staff.

- Condition-specific enrollment forms that also serve as prescriptions
- Investigation of insurance benefits
- Prior authorization resolution
- Co-pay card utilization
- Enrollment in manufacturer assistance programs
- Foundation assistance exploration
- Pharmacist-administered injections or injection training, at prescriber request
- Prescription status updates for prescriber and patients
- Adherence monitoring and non-adherence notifications to prescriber

Enrollment is easy! Four convenient options:

1. Fax enrollment form to 888-977-1391
2. Call 888-216-1949
3. E-prescribe to local Red Cross Pharmacy
4. Patients may drop off prescription at their local Red Cross Pharmacy retail location



Care You Can Trust

Our pharmacist-led SpecialtyCare Team is extensively trained in specialty conditions and treatments. Our Team will closely monitor patients for issues that can undermine adherence like disease progression, co-morbidities, and infection.

Our SpecialtyCare Team will contact all new patients once the prescription is received. The Team will start an insurance benefits investigation process and explore options that may reduce the patient's financial burden, such as co-pay cards and foundation assistance. Once these steps are complete, the Team will contact the patient to coordinate dispensing of medication and to provide patient training and education. The Team will also schedule follow-up calls for refills and patient assessment.

Patient Benefits

- Face-to-face interaction with local pharmacist
- Convenient medication pickup at local Red Cross Pharmacy location
- Coordination of insurance benefits investigations, co-pay cards and foundation assistance
- Medication-specific education and training
- Coordination of refills for specialty and non-specialty medications
- Medication adherence monitoring
- Option to have medication shipped or delivered



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